

WELCOME TO BIG4 Nambucca Beach Holiday Park

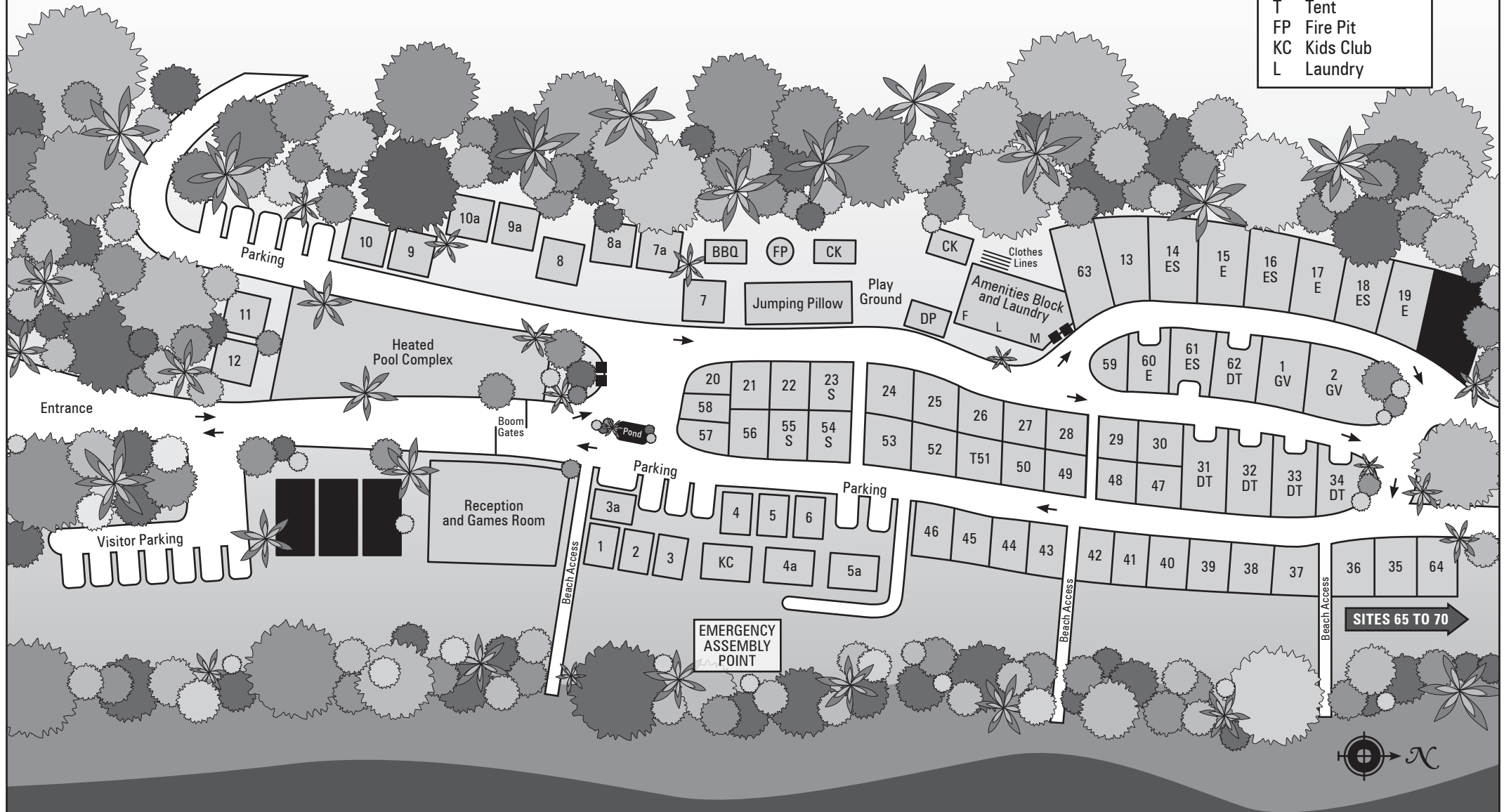
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KEY

- Bins
- CK Camp Kitchen
- DP Dump Point
- DT Drive Through
- E En-Suite
- ES En-Suite Slab
- S Slab Site
- T Tent
- FP Fire Pit
- KC Kids Club
- L Laundry

Pepperprint (02) 6651 1566



Welcome! We trust you will enjoy your stay. Office hours are from 9 am to 6 pm, Monday to Saturday & 9 am to 5 pm Sunday.

Thank you for being our guest at **BIG4 Nambucca Beach Holiday Park**. Our facilities are here for your to enjoy. If something is not quite how it should be, please let us know so we can make it right. Please read the following which applies to all guests, residents or invited guests.

AMENITIES Situated near the playground. Children under the age of 12 years are to be accompanied by an adult and be supervised at all times. Children are not permitted to play in/or around the amenity block. There is a spare toilet in the babys room that can be used whilst cleaning is in progress.

BABY BATHROOM a key is available at Reception.

BBQ's for the enjoyment of others, please leave the BBQ area and surrounds clean.

BUGGY HIRE are available at Reception between 9.30-4.30pm. The 4 seated buggy is \$10.00 for half hour. Single and double buggies are \$5.00 for half hour. A form is to be signed each day when hiring the buggies. Unruly behavior will not be tolerated.

CAMP KITCHEN is situated near the playground. Please NO bait is allowed in the fridge or freezer. Please clean after use.

CHECK IN/ARRIVAL We look forward to welcoming you any time after 2 pm on the day of your scheduled arrival.

CHECK OUT/DEPARTURE All rooms/sites are to be vacated by 10 am on the day of your departure. NO refunds given on cancellation, early departure or inclement weather. If you are planning to depart earlier than 9 am, please let yourself out the boom gate and put the key in the return box situated at the out gate.

EMERGENCY ASSEMBLY POINT is located at the beach track, see map side where indicated.

FIRE HOSES are not to be used for any purpose except for fires.

GAMES ROOM Located above the office. Open from 9.30 am to 9.30 pm except in winter or when not busy.

GARBAGE/RUBBISH can be placed in the green skip bins. Please assist staff by having your rubbish securely wrapped and placed in bins provided.

GAS BOTTLE we have a swap and go system with the gas bottles. Please bring to the office during office hours. Bottles must be in good condition and within legal date.

JUMPING PILLOW NO SHOES allowed on the jumping pillow. All children using the jumping pillow and playground must be supervised by a responsible adult at all time.

LAUNDRY the washing machine requires 4 x \$1 coins (approx 20 mins) and the dryers require 1 x \$2 coin and 3 x \$1 coins (approx 45 mins).

LOCAL INFORMATION we have a variety of brochures in the office of local attractions.

MESSAGES are to be collected from the office during office hours. Please check the notice board for your name.

MOVIE NIGHT: FREE movies are shown in the TV/games room in the school holidays.

NOISE LIMIT: Please respect 10 pm noise curfew. Undue noise in any form is not permitted. This is for the comfort of all our guests. Any after hour callouts for disturbances may incur a \$100 fee.

PLAYGROUND AREA: is for children 12 years and younger.

PUSH BIKES/SCOOTERS: are allowed during daylight hours. Children are not to ride bikes/scooters in the high traffic areas such as the guests parking and reception area. Children are not to ride bikes around the amenities block, jumping pillow and playground. For safety reasons bikes are not to be ridden in the park after dark. It is a legal requirement to wear a helmet at all times whilst riding your bike. Parents are expected to enforce these rules with their children. Skateboards are NOT allowed.

RECEIPTS: Please retain the receipts issued on arrival. This validates your length of stay.

RECYCLING: all bottles, cans, cardboard boxes (broken down) are to be placed in the YELLOW skip bins provided. **NO PLASTIC BAGS** in the yellow skip bins please.

SPEED LIMIT: is strictly 10 km/h (walking pace) and applies to the whole park. If you exceed this limit, you will be asked to park your vehicle at the visitors car park.

SHOP: we sell ice, bait, cold drinks, ice creams, milk etc.

PETS: Dogs permitted at Managers discretion. No dogs in school holidays or inside cabins.

NEWSPAPERS: are available from the office at 9 am. There is a limited stock available.

SWIMMING POOL: children are not permitted in the pool area without parent supervision. Non toilet trained kids must wear special swim pants to prevent accidents. The use of the pool is for guests only. Please observe the rules to ensure safe use. Do not take glass containers of any kind into the pool area. Remember alcohol and water DO NOT MIX - so please no alcohol whilst using the pool area.

TRADES PEOPLE: No tradies/handyman to be engaged in any work whatsoever on park grounds without first supplying management with a copy of their current work cover policy & public liability insurance and registering at reception.

VISITORS: all visitors should be registered on arrival. Guests are reminded that they are responsible for their visitors. Visitors are to park at the visitors car park at front entrance. Day visitors attract a charge of \$5 per person or \$20 per family per day. Guests vehicles are not permitted in the park.

WIRELESS INTERNET: is available in the park if you have your own laptop. The website is www.net4.com.au and follow the prompts. 300mb available per device for 24hr period. Please see office.

WILDLIFE As a guest you are welcome to enjoy our wildlife, but we ask that you do not feed any of the wildlife as it can be detrimental to their health.

EMERGENCY: in case of an emergency, please remain calm and follow instruction from staff. For after hours emergency, please call **000** if you require FIRE/ POLICE or AMBULANCE. Our local police number is **(02) 6598 5399**. The Emergency Assembly Point is located at the beach track on the reserve where indicated.

NOTE: any caravans/campervan lead connected to our power outlets must be **15 AMP tested and tagged!** The use of double adaptors is not allowed. Management reserves the right to evict any person causing problems or nuisance. Management is available outside office hours for EMERGENCIES only. Please press intercom at front of office.